

Date: Friday, 26 July 2019  
Our Ref: MB/KF FIRM 3914

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**Re: Freedom of Information Request FIRM 3914**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 1<sup>st</sup> July 2019.

Your request was received as follows: -

1. Please tell me how much is owed to the trust by overseas visitor patients (this is for all years, not just 2019).

2017/2018 - 0

2018/2019 - £78,715

2. Please tell me the largest amount owed to date by one patient. – [Please see statement below](#)

3. If possible, please tell me which year, they were treated in, which department and their country of nationality. – [Please see statement below](#)

[Due to the minimal number of patients identified, further information relating to the largest amount owed to date by one patient, year they were treated in, which department and their country of nationality will not be released under Section 40\(3\)\(a\)\(ii\) of the Freedom of Information Act 2000, as releasing this information may lead to the undue stress of families and patients as this information may still lead to patients being identified. Therefore this information has not been released for reasons of confidentiality; compliance with the Data Protection Act 2018 and by virtue of the exemptions contained in section 40\(3\) of the Freedom of Information Act 2000 as the Trust believes that providing the information would be in breach of the Principle \(B\) of GDPR as well as provisions under Chapter III regarding individuals' rights.](#)

4. Please tell me how many overseas visitor managers and overseas visitor officers are currently employed by the trust. - 1

5. Please tell me whether the trust contracts any debt collection firms to collect the money from overseas patients who owe money to the trust. – No

6. If possible, please provide the names of these firms. – N/A

7. If possible, please state how much the trust paid to these debt collection firms in 2018/19. – N/A

8. Please state how much was collected by the trust from overseas visitors in a) 2018/19 and b) 2017/19

2017/2018 £187,607.04 (please note this is for all overseas patient and includes patients covered by Ehic, E112 and S2)

2018/2019 - £264,506.69 (please note this is for all overseas patient and includes patients covered by Ehic, E112 and S2)

See our response above in [blue](#).

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005,



Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number above in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

**Mr Mike Burns, Executive Lead for Freedom of Information**

